

Managers: Meet us at the HMM® Learning Cafés
Six (6) NEW topics coming this fall!

Back by popular demand! These 1.5 hour webinars are designed for managers looking to gain additional practical experience. Register soon as spring sessions sold out quickly!

All webinar learning cafés run from 1:00 p.m. - 2:30 p.m. ET and are \$69 per person/per webinar.

Registration is open on the [CUSOURCE® LMS](#)

Date	Title	Facilitator	Registration Deadline
Sep 12	Project Management	Perry Wilson	Aug 22
Oct 19	Negotiating	Lydia Johnson	Sep 28
Nov 3	Change Management	Alisdair Smith	Oct 13
Nov16	New Manager Transitions	Alisdair Smith	Oct 26
Dec 1	Strategic Thinking	Kim Andres	Nov 10
Dec 13	Strategic Execution	Kim Andres	Nov 22

Note: To participate in these learning cafés, participants *must first* complete the corresponding HMM module.

The HMM licence gives access to a total of 42 practical modules designed to focus the development of specific management areas. [See HMM brochure to learn more.](#)

Watch for an official announcement in the coming weeks!

Course Spotlight on:
UPDATED Privacy Officer Training

Are you aware of how privacy laws impact your credit union?

Gain valuable insight into the importance of privacy compliance through self-assessment activities, group discussion, and review of legislative changes and recent cases / investigations.

Register for this three-session webinar and learn about crucial policies and procedures that credit unions need to have in place to ensure sensitive information is safeguarded in an appropriate manner.

This course is suitable for:

- Privacy officers
- Deputy privacy officers
- Risk management specialists
- Staff with responsibility for vendor oversight

Privacy Officer Training webinar dates are: **September 15, 22, 29**

Registration deadline is August 25

NEW Understanding the Impact of the New FISA Regulations

Register today for the anti-spam compliance webinar
Webinar Dates: August 18 & October 5

Canada's *Fighting Internet and Wireless Spam Act (FISA)* will come into force **this fall**, and it is critical that credit unions prepare NOW.

Fazila Nurani — Senior Counsel and Lead Trainer, PrivaTech Consulting — will share key strategies for adhering to the new regulations, in order to ensure compliance and avoid a breach and a potentially serious fine.

Note: This webinar **will not** cover all the components of FISA, but will focus on the regulations released on June 30th (CRTC) and July 9th (Industry Canada). Participants should already have a high level understanding of the provisions of the anti-spam laws that were enacted in December 2010.

To register:

1. Log in to the [CUSOURCE® LMS](#) using your AA_____ and password
2. Enter part of the webinar title in the *Catalogue Search field* > Click GO
3. Click Register and follow the prompts. To pay, use either a MasterCard or VISA credit card or charge to your credit union's Group Account

Congratulations to July's winner of the **Share Your Learning Story** and **WIN** monthly draws.

Danielle Chubak, Human Resources Marketing Manager, Hudson Bay Credit Union Ltd.



Danielle, a new HR manager, has chosen the **Harvard ManageMentor®10** one-year license for management training and plans to use it to her advantage as a learning resource.

When contacted, Danielle shared that she was eager to use the online resource for managers and supervisors and that she was *"looking forward to develop core management skills which will help me better improve and refresh my management skills that I already possess."*

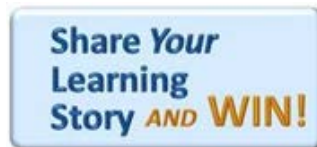
Congratulations on your win, Danielle!

[View Danielle's story](#) and read how she had fun while learning and excelling in her career.

Want to be eligible for next month's draw?

Send your picture and written story of 150 words or more to: mystory@cusource.ca

To learn more about the contest, visit the [Your Story](#) page and click on the **View Contest Rules** icon. All eligible entries will be entered into a final draw for an iPad2.



Coming this August to the CUSOURCE Website: An Interactive Calendar

On August 15, accessing training on the **Training and Events** page will be that much easier. You and your employees and others will discover a new way of searching CUSOURCE training with an interactive online calendar.

With this calendar, users will gain access to the diverse learning opportunities that CUSOURCE Knowledge Network has to offer—a calendar that will allow users to filter by audience, by delivery method, by province and more!

Watch for more news in the coming weeks.

In the meantime, [access the staff and director training schedules here](#).

Governance Webinar Series Access Recorded Sessions on the LMS

For \$69, individuals can listen to the recorded sessions at a time convenient for them.

To access: Log into the [CUSOURCE® LMS](#) > click the red **CUDA Icon** > then **Recorded Webinars** > then **Register** beside the appropriate title and follow the prompts.

Watch for new series dates and titles coming this fall!

Plan to Attend a Fall CUDA® Camp

Click on your province to see a complete camp schedule.

[British Columbia](#) | September 26 - 27 | Coast Capri Hotel, Kelowna

[Ontario](#) | October 31 - November 2 | Westin Harbour Castle, Toronto (*just ahead of the Central 1 Fall Conference & Trade Show*)

[Manitoba](#) | November 24 - 26 | Canad Inns, Portage La Prairie

[Alberta](#) | November 14 - 15 | Ramada Conference Centre, Edmonton

Saskatchewan | *fall dates coming soon* | View the [director training schedule](#)

Atlantic Provinces | *dates throughout the fall* | View the [director training schedule](#)



Check out What Else is in Store this Fall!

Add these items to your *check-out cart* for staff and directors, and enjoy the rest of your summer!

This October

NEW IBFSA eClassroom Pilot
October 4, 6, 7, 11, 13 & 14

This November

NEW Delinquency, Collections and Security Realization eClassroom
November 8, 10, 15 & 17

NEW Understanding Business Financial Statements eClassroom
November 22, 23, 29 & 30

This December

2011 Fall MSR Virtual Conference
December 6, 7 & 8 (with all **NEW** topics)

Above is just a sample of what's in store for learners this fall. CUSOURCE Knowledge Network gives learners access to an array of courses—right when learners want it.

Courses such as *It's a Matter of Privacy* are **free** with a CUSOURCE subscription. Find out more in the [June eNews](#) course spotlight.

But wait, there's more...

...How about the 1,300+ courses available to SkillSoft licence holders (\$99 per year/ per subscription). [View the list of courses available](#)

For further information regarding any topic in this newsletter, please contact **Client Solutions**:

Email: clientsolutions@cusource.ca
Phone: 1.888.367.1386

Enjoy the rest of your summer!!!

**August and September 2011
free PowerHour Webcast Schedule**

Register soon for these **free** PowerHour information webcasts. Start time: 1:00 p.m. ET

An Accreditation for MSRs? Why?

- Tuesday, August 16 ([Register by August 12](#))
- Wednesday, September 7 ([Register by September 5](#))
- Wednesday, September 21 ([Register by September 19](#))

Exploring RMA eMentor: What's In It for You?

- Wednesday, August 17 ([Register by August 15](#))

CUDA Program & Process Changes - Working Together

- Tuesday, August 23 ([Register by August 22](#))

All Cohorts Orientation

- Wednesday, August 24 ([Register by August 22](#))
- Tuesday, September 20 ([Register by September 16](#))
- Thursday, September 22 ([Register by September 20](#))

Financial Management for Credit Unions - Learn More

- Tuesday, September 13 ([Register by September 9](#))

Want to be an Accredited Consumer Lender?

- Thursday, September 1 ([Register by August 30](#))

See current [schedule](#). To register: log in to [CUSOURCE® LMS](#), then go to *Catalogue > By Topic > Webinars*.

Important Dates and Reminders

Fall Cohorts (start October 3/11 and end March 14/12)

Registration deadline: September 30. See [June eNews](#) for a list of cohorts and fees.

In the coming weeks, we will be communicating directly with employees who are enrolled in the self-study option in the *CUIC®* courses to share the available cohort option. We will direct interested staff to you to discuss their participation in a cohort.

Supervisor Orientation to the MSR Accreditation Program (October 18 to November 8)

Registration deadline: October 7. Cost: \$525 per person.

CUDA Exam Prep Webinar Clusters (October 25 & 27)

See [webinar schedule](#) for more. Cost: \$95 per person/per webinar.

CUIC and CUDA Exam (November 16)

For employees and *CUDA* Program graduates who wish to write the *CUIC* and/or the *CUDA* exam. *View critical dates on the [CUIC Resources page](#).*