

MEMORANDUM

Date: May 27, 2010
To: Credit Union Clients
From: Cheryl Byrne (CEO)
RE: **Final Stages of Regional Office Transitions**

As we reach the final stages of transition to a centralized delivery of client support, I am pleased to highlight some important milestones.

Our new Client Solutions Team, based in our Toronto office, is in place and ready to assist clients with their day-to-day service inquiries. After transitioning almost a month ahead of schedule, we are pleased to share that the BC Region is reporting positive feedback on our new structure.

The feedback received from our BC clients on the transition of this region has encouraged us to move forward on transitioning the remaining regions ahead of the original June 15th date. Below is the timetable of regional office transitions:

British Columbia	May 12 th	Prairies	June 2 nd
Ontario	May 31 st	Atlantic	June 9 th
Manitoba	May 31 st		

On a go forward basis, clients from each of these regions are asked to direct their day-to-day service inquiries to Client Solutions.

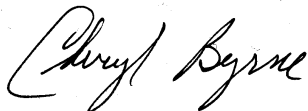
New contact information for the team is as follows:

Email: clientsolutions@cusource.ca
Telephone: 1.888.367.1386 - NEW National Toll Free Number
Fax: 416.232.1495 - NEW National Fax Number

Client Solutions are available Monday through Friday between the hours of 7:30 a.m. and 7:30 p.m. Eastern Time.

I would like to thank those of you who shared your positive comments. We value our relationship with you and thank you for your cooperation and support throughout this transition.

Yours Sincerely,



Cheryl Byrne (CEO)

cc: Board of Directors, CUIC Inc.
Provincial Centrals